



**ALUPE UNIVERSITY
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...Bastion of Knowledge...

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OFFICE OF THE DEPUTY PRINCIPAL

ACADEMICS, RESEARCH AND STUDENTS' AFFAIRS

UNIVERSITY EXAMINATIONS

2019 /2020 ACADEMIC YEAR

...1.... YEAR2... SEMESTER REGULAR EXAMINATION

**FOR THE DEGREE OF BACHELOR OF BUSINESS
MANAGEMENT**

COURSE CODE: BHM 114

COURSE TITLE: HUMAN RESOURCE MANAGEMENT

DATE:16/10/2020

TIME: 3 HOURS

INSTRUCTION TO CANDIDATES

- Answer Question **ONE** and any other **TWO** questions
- Question **ONE** carries 30 marks



QUESTION ONE

- a) Discuss the objectives of manpower planning (5 marks)
- b) Discuss the various factors to consider in ensuring employee safety in a hotel industry (10 marks)
- c) Discuss the main objectives of training (5 marks)
- d) Discuss the characteristics of a good promotion policy (10 marks)

QUESTION TWO

Explain the various methods of training that a hotel manager can adopt (20 marks)

QUESTION THREE

- a) Define manpower planning and discuss its salient features (10 marks)
- b) Explain the information provided under an orientation programme (10 marks)

QUESTION FOUR

Define recruitment and EXPLAIN the various sources of recruitment that a business firm can employ (20 marks)

QUESTION FIVE

- a. Discuss the various steps in selection process that an hotel establishment can adopt (10 marks)
- b. Discuss the essence of an induction programme (10 marks)