

MSC 200



**ALUPE UNIVERSITY**  
**COLLEGE**  
*Basis of Knowledge*

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**OFFICE OF THE DEPUTY PRINCIPAL**

**ACADEMICS, STUDENT AFFAIRS AND RESEARCH**

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# **UNIVERSITY EXAMINATIONS**

## **2019/2020 ACADEMIC YEAR**

**THIRD YEAR FIRST SEMESTER REGULAR EXAMINATION**

**FOR THE BACHELOR OF SCIENCE IN PHYSICAL THERAPY**

**COURSE CODE: MSC 200**

**COURSE TITLE: HUMAN COMMUNICATION SKILLS' AND  
HISTORY TAKING**

**DATE: 13<sup>TH</sup> DECEMBER 2019**

**TIME: 3 HOURS**

**INSTRUCTIONS TO CANDIDATES**

- SEE INSIDE THIS PAPER CONSISTS OF 3 PRINTED PAGES  
OVER

**PLEASE TURN**



MSC 200

REGULAR/ MAIN

COURSE CODE: MSC 200 COURSE TITLE: HUMAN COMMUNICATION AND HISTORY  
TAKING

STREAM: BSC IN PHYSICAL THERAPY

DURATION: 3 HOURS

**INSTRUCTIONS TO CANDIDATES**

- i. Answer three questions. Question one is compulsory
- ii. Do not write on the question paper

**QUESTION ONE**

- a) Elaborate on any FIVE importance of excellent communication skills as a physiotherapist (10 Marks)
- b) Describe how to establish rapport with your patients (10 Marks)
- c) Discuss any FIVE advantages of using open ended questions in a hospital (10 Marks)

**QUESTION TWO**

Mr Kohen, a 40 year old man has been referred to you for physiotherapy. He is complaining on pain on the hip joint and challenges in movement and certain sitting posture. He has undergone a surgery and he is hopeful he will be able to walk again. After several test you realize that the problem is his backbone and he may not be able to walk again. Explain how you will break this news to him. (20 Marks)

**QUESTION THREE**

In health care, clinical interview is part of everyday activity. Discuss the key elements during the dialogue phase. (20 marks)

**QUESTION FOUR**

- a) Elaborate FIVE skills to bear in mind when responding to a patient (10 Marks)
- b) Giving examples, explain FIVE types of questions that can be used in therapeutic communication. (10 Marks)

**QUESTION FIVE**

- a) Explain how you will communicate with a client with speech impairment. (12 Marks)
  
- b) With examples, explain how culture affects communication. (8 Marks)

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